Child Life: A Standard of Care within Pediatric Healthcare

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PLAY for Child Health Seminar, Hong Kong Children's Hospital February 11, 2023



Mission, Vision, and Values

Our Mission:

To foster excellence in child life professionals through engagement in education, scientific inquiry, and innovation.

Our Vision:

Children and families of every race, identity, and community understand, navigate, and cope with serious life events.

Association of Child Life Professionals

Our Values: Integrity, Equity, Inclusivity, Collaboration, and Excellence



Presentation Overview

- Direct and downstream impact of child life service
- Child life specialist staffing ratios
- Emotional Safety Initiative and framework
 - Stress point assessment
 - Clinical and therapeutic interventions
 - Environment
 - Staff communication, education & training
- Integrating hospital play specialists into the medical team with ease
- Interdisciplinary collaboration & education • Critical clinical areas to integrate child life/hospital play services
- Interdisciplinary child life departments • Child Life in community settings
- Questions



Value of Certified Child Life Specialists:

Direct and Downstream Optimization of Pediatric Patient and Family Outcomes

Boles, J., Fraser, C.C., Bennett, C.K., Jones, C.M., Dunbar, C.J., Woodburn, CA., Gill, C.M.A, Duplechain, M.A., Munn, M.E.K., Hoskins, C.K. (2020). The value of certified child life specialists: direct and downstream optimization of pediatric patient and family outcomes. <u>https://www.childlife.org/docs/default-source/the-child-life-profession/value-of-cclss-full-report.pdf</u>





Boles, J., Fraser, C.C., Bennett, C.K., Jones, C.M., Dunbar, C.J., Woodburn, CA., Gill, C.M.A, Duplechain, M.A., Munn, M.E.K., Hoskins, C.K. (2020). The value of certified child life specialists: direct and downstream optimization of pediatric patient and family outcomes. <u>https://www.childlife.org/docs/default-source/the-child-life-profession/value-of-cclss-full-report.pdf</u> **Drive positive and** effective outcomes for healthcare organizations by optimizing the use of resources and limiting waste.

Facilitate positive behavioral and psychosocial outcomes for children receiving medical care.

Foster long-term patterns of healthcare consumership that improve population health by reducing the risk of preventable health conditions

5

Value Drivers of **Child Life Services**

4

Promote and sustain optimal developmental and psychosocial growth from infancy to emerging adulthood.

healthcare experiences.

3

Boles, J., Fraser, C.C., Bennett, C.K., Jones, C.M., Dunbar, C.J., Woodburn, CA., Gill, C.M.A, Duplechain, M.A., Munn, M.E.K., Hoskins, C.K. (2020). The value of certified child life specialists: direct and downstream optimization of pediatric patient and family outcomes. https://www.childlife.org/docs/default-source/the-child-life-profession/value-of-cclss-full-report.pdf

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Empower children and families to become informed, engaged, and active participants in their

Child Life Staffing Ratios

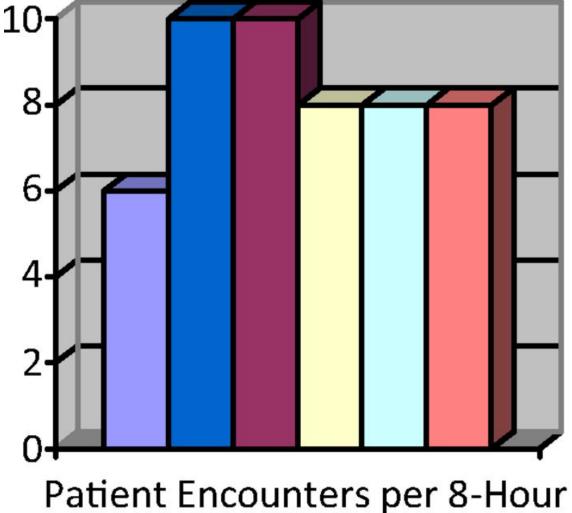
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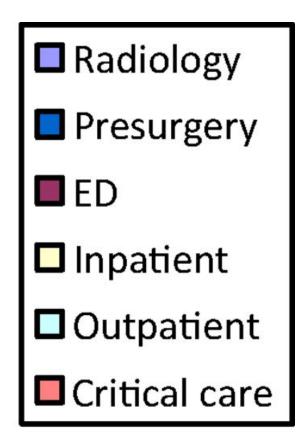
Average patient/family encounters per 8-hour shift for child life specialists in various hospital settings.





DEDICATED TO THE HEALTH OF ALL CHILDREN®





Encounters per 8-Hour Shift



Gordon, J. et al. (2021). Emotional Safety in Pediatrics. *Emotional Safety Initiative, Association of Child Life Professionals*. <u>Emotional-Safety-Paper_DIGITAL-3.18.21.pdf</u>

emmentional SAFETY INITIATIVE

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Emotional Safety is the intentional multidisciplinary practice to promote resiliency, healing, and trust for pediatric patients and their families during medical experiences.

Gordon, J. et al. (2021). Emotional Safety in Pediatrics. Emotional Safety Initiative, Association of Child Life Professionals. Emotional-Safety-Paper_DIGITAL-3.18.21.pdf



SCREENING AND ASSESSMENT

GOAL: Healthcare treatment plans should be informed by and catered to the individual needs and strengths of each patient and their family. Our goal is to better identify those needs, effectively communicate them to all appropriate healthcare staff, and implement interventions that prioritize, respect, and protect the emotional well-being of all patients throughout the healthcare experience.

ENVIRONMENT

GOAL: Use evidence-based practices to build safe and reliable environments that minimize stress and promote emotional safety for patients, families, and staff.

GOAL: Ensure children feel comfortable and understand all medical encounters and procedures. Use emotionally safe, evidence-based best practices with each patient or family encounter.

STAFF COMMUNICATION, **EDUCATION, AND TRAINING**

GOAL: Educate all teams about emotionally safe standards. Prioritize collaboration and effective communication among the interdisciplinary team, patient, and their support systems. Use open dialog and understanding to better advocate for children and families within the hospital environment.

Emotional Safety Framework

INTERVENTION

Gordon, J. et al. (2021). Emotional Safety in Pediatrics. Emotional Safety Initiative, Association of Child Life Professionals.

We owe it to the future not to harm our children in their hearts, and minds while we cure their diseases and repair their broken bones. - ASSOCIATION FOR THE CARE OF CHILDREN'S HEALTH





Stress Point Assessment

1. Healthcare Variables

Illness variables

- Diagnosis (*chronic vs. acute*)
 Length of hospitalization
- Physical response to
- illness/injury
- Treatment/PrognosisPain

Medical experiences

- Invasive procedures
- Previous hospitalizations
- Number/Characteristics of professionals involved





Stress Point Assessment

2. Child Variables

Temperament
Coping style (avoidant vs. vigilant)
Age/Development
History of separation
Level of communication and functionality
Fears/Concerns
Cultural beliefs





Stress Point Assessment

3. Family Variables

- Family anxiety/distress
- Family characteristics
- Socioeconomic status
- Family presence/involvement
- Outside family needs
- Awareness of child's needs/situation
- Cultural values
- Ability to communicate with healthcare professionals





Psychological Preparation & Diagnosis Education

Child Life



Procedural Support



Non-pharmacological Pain Management

Clinical & Therapeutic Interventions





Therapeutic Play



Sibling/Family **Support**

Child Life



End of Life & Bereavement Support

Clinical & Therapeutic Interventions









Creating a Healing Environment

Staff Communication, Education & Training



Integrating Child Life into the Medical Team



Through Interdisciplinary Collaboration & Education



Integrating into the Medical Team: Interdisciplinary Collaboration

- Patient rounds
 - Seat at the table with active participation
 - Clinical contributions:
 - Assessment of psychosocial strengths and risk factors
 - Recommendation for plan of care

 Patient and family-centered, developmentally appropriate & emotionally safe approaches to care





Integrating into the Medical Team: Interdisciplinary Collaboration

- Unit communication and inclusion
 - Staff meetings
 - Daily huddles
 - Email distribution
 - Newsletters

 Committee involvement (i.e., quality improvement, pain management, bereavement)

 Patient education/Resource development







Integrating into the Medical Team: Interdisciplinary Collaboration

- Daily integration
 - Access to independently review patient census and determine which patients to see Prioritization of clinical work
- Consults may come from any discipline
 - Phone/Pager
 - In person
 - Team meetings
 - Automated pages
- Documentation in medical records
 - Child Life flow sheet
 - Multidisciplinary pain & education documentation



Chi	ld Life Stats and A	cuity											Ť	
ime tal	ken: 2/3/2023	1446 ④	🛛 😽 Resp	oonsible						Show	v Row Info 🗌 Sł	how Last Filed Valu	e 🗌 Show Deta	
Child	Life Assessment													
Time	Spent (min)			Referred by										
Location of Service - C&W (inpatient)							Location of Service - UH & CVC							
						9	7							
Location of Service - C&W (outpatient)								Location of Service - Offsite						
Υ			Q 7 Q											
Intervention Requested For/Provided To														
V.	pediatric patient	pediatric patient sibling parent of patient				adult p	atient	family	member of pat	tient				
Intervention														
	end of life/bereavement support de			evelopmentally appropriate play			diagno	sis educati	on	infant massage edu		ication		
	introduction of services			medical play r		non-pharmacological pain management			procedure preparation					
	procedure support psychosocial support													
Other Intervention														
Prese	ent During Interactio	n		D			_						_	
۲ 🗌	mother	father	family	grandmother	grand	lfather	s	ibling	no family pre	esent	interpreter	caregiver		
0	ther(comment)													
Proce	dure Preparation Fo	or		D										
al	llergy skin prick testing anesthesia induction blood draw			BMA cast removal		chest tube removal		CMG						
	CT scan	dressing char	nge	echocardiogram		enema		EP		eye exam		heart cathete	rization	
	injection	IV		LP	medicin	edicine/pill swallowing		MRI		NG-tube placement		PICC lin	e	
	port access	radiation there	ару	surgery		sutures		ultrasound		upper GI urin		urinary cathete	erization	
	VCUG nasal swab other(comment)													
Proce	dure Support For			D										
al	lergy skin prick testing	anesthesia indu	iction	blood draw	BMA			cast removal		chest	tube removal	CMG		
	CT scan	dressing char	nge	echocardiogram	enema			EP		eye exam		heart cathete	rization	
	injection	IV		LP	medicine/pill swa		allowing	MRI		NG-tu	ibe placement	PICC lin	e	
	port access	radiation there	ару	surgery	sutures		;	ultrasound			upper GI	urinary cathete	erization	
	VCUG	nasal swat)	other(comment)										

Sup	port Techniques	D								
7	Buzzy	comfort positioning		distraction		familiar comfort item encouraged		guide	d imagery	
	parental presence relaxation/deep bre		n/deep breathing	g soothing touch		verbal reassurance		other(comment)	
Procedure Preparation										
•	medical play/education			patient familiar with procedure						
	preparation	1 book			preparation vide	video				
	rehearsal of copin	rehearsal of coping techniques			tour					
	verbal explanation using developm	nentally approp	oriate language							
Goals D										
T	teach and encourage coping te	enhance understanding of procedure/diagnosis			provide alternate focus for procedure					
	support developmental mile	provide appropriate choices			support expression of feelings					
	provide comfort for patient ar	provide non-pharmacological pain management			reduce fears and anxiety					
	promote positive coping			omote socialization		support family-centered care				
	normalize hospital environ	iment								
Other Goals										
Made Referral To 🗅										
T	art therapy education s	pecialist m	nusic therapy	pet therapy	social work	spiritual care	other((comment)		
Follow Up										
Child life will provide support as needed Child life will follow throughout admission as needed										
Other Follow Up										
I Restore ✓ Close X Cancel										





Integrating into the Medical Team: Interdisciplinary Education



- Evidence-based practice
 - case studies
- Inclusion in interprofessional research studies • Formal training for interdisciplinary staff – grand rounds, nursing rounds, unit-based meetings, new employee orientation (hospital and unit), nursing pain management continuing education
- Informal training shadowing
- Medical student/nursing student curriculum integration in coursework, guest lecturer opportunities, shadowing

• Sharing child life research, data, patient stories,



Expansion of Child Life Services

- <u>Basic coverage</u>: inpatient units, accident & emergency, surgery, radiology/MRI, radiation/oncology, ambulatory clinics, palliative care, weekend services, holiday coverage (activity rooms & clinical needs)
- <u>Other considerations</u>: 24/7 coverage, children of adult patients, satellite locations, temp pool/contingent staff





Pathway to the Child Life Profession



1. Child Life Coursework



2. Clinical internship training



3. Certification Exam



Child Life Coursework

Option 1:

1. Bachelor's degree in any field of study

-AND-

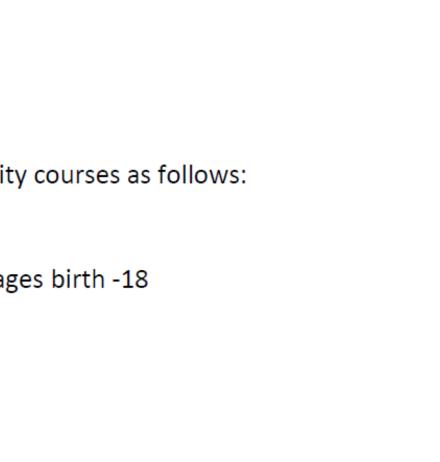
2. Coursework: must successfully complete 10 college/university courses as follows:

- 1) Child life course taught by a CCLS
- 2) A minimum of 2 child development courses that cover ages birth -18
- 3) Family systems course
- 4) Play course
- 5) Loss/bereavement or death/dying course
- 6) Research course
- 7) 3 additional courses in related content areas

-OR-

Option 2:

Degree from an ACLP-Endorsed Academic Program (an eligibility assessment must still be completed)





Clinical training

 Child Life internship requirements – 600 hours under the clinical supervision of a Certified Child Life Specialist with a minimum of 2 years of paid experience

• ACLP internship curriculum/modules





Ongoing Professional Development

- 60 professional development units every 5 years
- Traditional professional development (conference sessions, college courses, workshops, seminars)
- Independent study
- Presenting
- Internship supervision
- Publishing
- Professional service



Child Life Departments

Child Life Assistants

Music Therapy

Art Therapy

Pet Therapy

Recreation Therapy

School Teachers

Patient Technology









Child abuse centers

Foster care

Hospice centers/Grief support groups

Funeral homes

Private practice

Schools & early childhood centers

Therapeutic camps

Dentist offices

Behavioral health clinics

Non-profit organizations (i.e., wish	organizations, organ
donation)	
Trauma/Crisis intervention	

Prenatal & Women's care

Child advocacy centers

Child Life in Community Settings





Questions



"THE FUTURE BELONGS TO THOSE WHO BELIEVE IN THE BEAUTY OF THEIR DREAMS."

- Eleanor Roosevelt

